

# Integrated Care System - Greater Nottingham Case Study

## 1. Situation

Greater Nottingham are one of 10 areas selected by NHS England to lead the development and delivery of Integrated Care Systems (ICS) across their footprint. Integral Health Solutions (IHS) – working alongside a large US integrator; provided specialist expertise and guidance over 18 months to support the Greater Nottingham health and care economy on their journey to become a first wave Integrated Care System (ICS).

## 2. The Task

IHS has an extremely experienced delivery team who are skilled in system-wide transformation and change management, have wide experience and detailed knowledge of the complex financial and contractual environments across the full spectrum of the health and social care footprint. Our extensive work across the NHS gives us a unique platform to connect commissioners, providers, local authorities, specialist commissioning organisations, local community bodies – at all tiers of engagement. We understand how services connect. How patient care is delivered. How changing a variable in one sector, can have a significant impact on another service.

## 3. Action

Using this expertise, IHS have been instrumental in providing:

1. Overarching strategic and tactical advice for the integration of services across the full health and social care sector – and the US:UK translation of this for the client;
2. Direct knowledge and experience of the NHS including culture, systems, strategy, operations, commissioning (primary, secondary acute, specialised and mental health) and the delivery of services across the various pathways of care;
3. Tailored solutions using extensive knowledge, understanding and expertise in NHS Finance - including the review of existing financial



systems, processes and infrastructure; complex financial modelling and scenario planning;

4. Actuarial support to take into account risk profiling, future forecasting, etc;
5. Advice and guidance on existing contracting structures in the NHS – with a particular focus on the NHS Standard Contract and the GP contract;
6. Development and appraisal of future provider payment models, contractor incentivisation mechanisms and contractor payment systems; and,
7. Support to the project management office function through the use of robust PMO capabilities, methodology, approaches and tools.

#### **4. Results – what we have achieved**

The IHS delivery team significantly accelerated the progress our client has been able to make in developing the ICS – supporting and complementing our client with real, relevant experience coupled with the flexibility and vision to find and develop practical solutions in a ground-breaking and pioneering project never before attempted in the history of the NHS.

**Date : February 2018**

